

Let's go
VAQUEROS!

**2020-2021
STUDENT
SERVICES
SYLLABUS**

**WE KNOW THIS YEAR LOOKS DIFFERENT,
BUT WE'VE GOT YOU & YOU'VE GOT THIS!**




721 Cliff Drive Santa Barbara, CA. 93109

805-965-0581


www.sbcc.edu

*The following is an alphabetical list of the
Student Services available at SBCC.*

*CHECK each programs website for details on how services are being offered remotely/virtually
because of implemented Coronavirus (COVID-19) prevention protocols.*



*Remember that your
college staff and
faculty want you to
succeed.*



*When you
need help
please ask
for it.*





ACADEMIC COUNSELING CENTER
Assists students in planning/achieving their academic goals.

- Develop Individualized SEP/Student Education Plans
- Counseling Appointments via Starfish
- Class Planning Sessions
- Educate Students on SBCC & Transfer Requirements
- Assist Students to Plan & Achieve Academic Goals
- Counsel Students on Success Strategies



sbcc.edu/counselingcenter/



ADMISSIONS & RECORDS
Processes & maintains records & transactions of student registration, & official academic records.

- Student Applications & Student Data Change
- Incoming Transcripts
- Residency & Residency Reclassification
- Athletic Eligibility
- Degree/Certificate Applications & Diplomas
- Enrollment Verification's
- Audit Requests
- Academic Renewal
- Student Petitions
- Pass/No Pass & Independent Study Contracts



sbcc.edu/admissions/



ARTICULATION OFFICE
Evaluates courses to determine whether a particular course offered at SBCC is comparable to, or acceptable in lieu of, a corresponding course at a particular CSU or UC campus.

- IGEC Certification
- Verification of Intent to Earn ADT (Associate Degree for Transfer) –CSU
- CSU GE (General Education) Certification
- International Baccalaureate Examination Program
- Assist



articulation.sbcc.edu/



ASSIST
(TRANSFER INFORMATION)

The official transfer and articulation system for California's public colleges and universities.

- Transferability Lists
- Major Exploration
- Articulation Agreements
- See Courses That Transfer to CSU's
- See Courses That Transfer to UC's
- See Courses That Satisfy IGEC Areas
- See Courses That Satisfy CSU GE-Breadth Areas



assist.org



CAMPUS STORE
Provides course materials, supplies, and merchandise.

- Textbooks
- Supplies
- Backpacks/Totes
- Apparel
- Food/Drinkware
- Gifts
- Graduation Supplies/Gifts
- Starbucks
- Campus Card



sbcc.edu/bookstore/



CANVAS
Web-based software that is used to manage digital learning.

- Pipeline Login Support
- Canvas Technical Support
- Canvas Student Tutorials
- Canvas Guides
- Proctorio Support
- Zoom Support



sbcc.edu/distanceeducation/



CAREER CENTER
Provides career development resources.

- Explore Majors
- Career Exploration
- Jobs and Internships
- Volunteering Opportunities
- Work Experience Credit
- Career Workshops
- Job Search and Resume Support



sbcc.edu/careercenter/



CASHIERS OFFICE
Collects money due to SBCC.

- Pay Your Bill
- Payment Plans
- Third Party Programs
- 529/College Savings Plans
- Student Account Holds
- IRS Form 1098-T
- Refunds
- Parking Permit Assistance



sbcc.edu/fiscalservices/cashier/



COMPUTER LABS

Provides computer resources for student use.

- Computer Lab Hours
- Computer Lab Locations
- Virtual Computer Labs
- Wireless Access
- Mobile Printing Information
- Assistive Technology



sbcc.edu/computerresources/



DACA (DREAMER SUPPORT)

AB540/Undocumented & Dream Act Scholars Student Support

- AB540 Student Information
- SBCC Dreamer Resources
- External Dreamer Resources
- DACA Updates
- Financial Aid Opportunities for AB540 Students



sbcc.edu/admissions/dreamact.php



DSPS DISABILITY SERVICES & PROGRAMS FOR STUDENTS

Ensures Educational Access for Students with Disabilities

- Apply for DSPS Services
- Learning Disability Assessments
- Classroom Support
- Instructional Support
- Adaptive Equipment
- Assistive Technologies
- Testing/Proctoring Services
- Disability Resources



sbcc.edu/dsp/



EOPS/CARE/CALWORKS

Program for Financially & Academically Disadvantaged Students
-must meet eligibility requirements-

- CARE/Single Parent Program
- Guardian Scholars Program
- CalWORKS Program
- Academic Services
- Career Services
- Computer Lab
- Tutoring Lab
- Cultural Events & Activities



sbcc.edu/eopscare/



ENROLLMENT SERVICES

Provides outreach, onboarding, and retention support services.

- Steps to Enrollment Support & Guidance
- SBCC Orientation
- Local High School Outreach
- Campus Tours
- Vaquero Access Days
- Vaquero Resource Days
- Vaquero Welcome
- SBCC Interest Inquiries



sbcc.edu/enrollmentservices/



EQUITY, DIVERSITY, & CULTURAL COMPETENCY & UMOJA

Provides a safe and brave space for students of color, women, LGBT+, and other marginalized students on campus.

- Campus & Community Resources
- Events
- CESJ Peer Mentors
- Workshops & Presentations
- Workshop & Presentation Recordings



Resource dedicated to enhancing the cultural and educational experiences of African American and other students.

- Multitude of programming designed from an Afro-centric perspective.



sbcc.edu/equity/



FINANCIAL AID

Support with applying & receiving funding that is available to college students.

- FAFSA
- CalGrant
- CCPG
California College Promise Grant (formerly known as the BOG Waiver)
- Scholarships
- Federal Work Study
- Loans
- Emergency Grants
- Financial Aid Appeals
- Selective Service Information



sbcc.edu/financialaid/



FOOD PANTRY (FREE FOOD)

Provides food to all SBCC students, staff, and faculty experiencing food insecurity or hunger.

- Food Items Free of Charge
- Food Share Events
- Unlimited Fresh Produce



sbcc.edu/equity/foodpantry.php



FOOD SERVICES

Provides dining and food service options on campus.

- West Cafeteria
- East Cafeteria
- JSB Cafe
- Gourmet Dining Room
- Luria Library Coffee Cart
- Campus Center Coffee Cart
(aka The Buzz Shack)
- Campus Vending Machines



sbcc.edu/dining/



GUARDIAN SCHOLARS

Supports former foster youth in their efforts to gain a college education.

- SBCC Interest Inquiries
- Connections to Success
(Mentoring Program)
- Housing Assistance
(Local Housing Partnership)
- Tutoring & Computer Labs
- School Supplies
- Resources On Campus
- Resources Off Campus



sbcc.edu/guardianscholars/



HEALTH & WELLNESS

Aids students in the management of their health care while at SBCC.

- Medical Services
- Ask A Nurse
- Insurance Enrollment & Campus Accident Insurance
- Individual & Group Counseling
- The Anchor
(Substance Abuse Counseling & Education)
- Smoking Cessation Program
- At-Risk Training
- Mental Health (Resources & Referrals)
- The Well
(Wellness & Self-Care Center)



sbcc.edu/healthservices/



HOUSING

Assists students in finding a place to live.

- Housing Information
 - Types of housing
 - Location
 - Budget
- Neighborhood Info & Maps
- Transportation/Parking Info
- Housing Resources
- Rental Housing Mediation Task Force
- Roommate Contract
- Roommate Questionnaire
- Dorm Style Living Info



sbcc.edu/housing/



LEARNING RESOURCE CENTER (aka LRC)

Provides learning support services.

- Tutorial Center
- Writing Center
- Computer Access
- Media Resources
- Computer Classrooms
- Learning Skills Workshops
- Writing Skills Workshops
- Computer Assisted Instruction Labs



sbcc.edu/clrc/



LIBRARY

A vital and active center of student learning on SBCC's campus.

- Chromebooks & Hotspots
- Ask a Librarian Live Chat
- Textbooks/Reserves
- A-Z Databases
- A-Z Periodicals
- Research Guides
- Citation Guides
- Group Study Rooms
- Computers & Wifi
- Printing, Scanning, & Photocopying
- Special Events



sbcc.edu/library/about_luria_library.php



MATH LAB

Math Lab and Tutoring Center located in the LRC.

- Math Tutoring
- Calculators & Software
- Computer Resources
- Directed Learning Activities
- Worksheets
- Workshops



sbcc.edu/mathematics/mathlab/index.php



PARKING

Provides staff and students with parking information.

- Parking & Traffic Info
- Parking Permits
- Parking Lot Info
- Pay or Contest a Citation
- Security Escort
- Medical Tram
- Emergency Phones
- Car Safety Tips



sbcc.edu/security/parking_traffic_info.php



PIPELINE SUPPORT

*Assists with
troubleshooting Pipeline.*

- Pipeline Login Assistance
- Username & Password Retrieval Info
- Disabled Pipeline Account Support
- Pipeline Security Question Reset Assistance
- "No Records Found" Info
- "Approved ID" Info
- Wi-Fi Troubleshooting Guide



sbcc.edu/support/pipelineloginhelp.php



PLACEMENT (AKA ASSESSMENT)

*Facilitates placement in
Math, English, & ESL
Courses.*

- Math & English Placement
- Multiple Measures Info
- Spanish Language Assessment
- ESL Assessment
- OEI Test Proctoring
- High School Data Form
- Alternatives to Testing
(see website for list of alternatives)
- Ability to Benefit



sbcc.edu/assessmentcenter/



PRE REQ/TRANSCRIPT EVALUATION OFFICE

*Executes Prerequisite
Clearance Requests, AP
Test Score Evaluations,
and Transcript
Evaluations.*

- How to Clear a Prerequisite
- How to Clear a Corequisite
- Evaluation of Coursework
- Transcript Evaluation
- International Transcript Evaluation
- External Math & English Coursework Evaluation
- Advanced Placement (AP) Test Score Submission



sbcc.edu/teo/prereqclearance.php



SAFETY & EMERGENCY SERVICES (AKA SECURITY)

*Promotes a secure
campus for students,
staff and visitors.*

- Campus Safety
- Emergency Response
- Parking & Traffic Enforcement
- Being Safe/Safety Tips
- Animals on Campus Info
- Smoking on Campus Info
- Report a Concern
- Alert U
- Lost & Found



sbcc.edu/security/



SBCC COMMUTE

*Promotes sustainable
modes of transportation
in our community.*

- Campus Commuter Resources
- SBCC Transportation Map
- Sustainable Modes of Transportation Info
- Do-It-Yourself Bike Shop
- Bike Routes to SBCC Info
- SBCC Shower Facility Info
- Skateboard Parking Info
- Electric Vehicle Parking on Campus Info



sbcc.edu/sustainability/sbcc-commute.php



STARFISH

*An online environment
used to facilitate
programs to improve
student success.*

- Find/Contact/Make an Appointment With Your Academic Counselor
- Starfish Early Alert
- Access to SEP's
(Student Education Plans)
- Access To Success Network
- Starfish Student Support
- Sign Up for Text Message Appointment Reminders & Notifications



sbcc.edu/starfish/



STUDENT JOBS & INTERNSHIPS

*Provides information
about employment and
internships available to
SBCC students.*

- SBCC Job Connection Jobs Database
- On Campus Job Fairs
- On Campus Recruiters
- Job & Internship Resources
- Networking Resources
- Resume & Interview Support
- How to Find an Internship
- On & Off Campus Job Opening Info



sbcc.edu/employment/student_employment.php



STUDENT LEGAL CENTER

*Dispenses confidential
legal information and
education from an
attorney to students.*

- Confidential Legal Advice
- Confidential Legal Resources
- Confidential Referrals
- Confidential Support
- Multiple Areas of Law Covered



sbcc.edu/student-services/slc.php



STUDENT LIFE

Helps students get involved in activities outside of class like study groups, clubs, sports and more.

- Student Clubs
- Event Calendar
- Intramural Sports Program
- Student Senate/A.S.G.
- Activity Pass & Pass Schedule
- Housing Info
- Student Conflict Resolution
- Leonardo Dorantes Lecture, Commencement, & Outstanding Student Awards



sbcc.edu/studentlife/



STUDY ABROAD

Develops and facilitates diverse, comprehensive academic programs abroad.

- Study Abroad Program Info
- Study Abroad Financial Aid & Scholarship Info
- Study Abroad Events
- Health & Safety Resources
- SBCC Ambassador Program
- Program Director/Faculty Info



sbcc.edu/studyabroad/



TECHNICAL ASSISTANCE (FOR STUDENTS)

Assists SBCC students with technical resources.

- Pipeline Logon Help
- Canvas Tech Support
- WIFI Troubleshooting
- Wireless Access Support
- Computer Resources on Campus
- IT Student Tech Support Contact Form
- SBCC Electronic Communication Policies



sbcc.edu/it/studenttechsupport.php



TRANSCRIPTS

Facilitation of ordering and submission of official transcripts.

SBCC TRANSCRIPTS

- Order Transcripts
- Check Order Status
- Fee & Delivery Option Info
- Customer Service Contacts



sbcc.edu/transcripts/

INCOMING TRANSCRIPTS FROM NON SBCC INSTITUTION

- Electronic Transcript Info
- Check if Your College Sends Electronic Transcripts
- Where to Have Official Transcripts Mailed



sbcc.edu/transcripts/incomingtranscripts.php



TRANSFER CENTER

Assists students with their journey to the four-year university

- Transfer Info & Resources
- Help Choosing a Major
- Help Choosing a Transfer School
- UC & CSU Admission Requirements
- Transfer Requirement Info
- Transfer Academic Planning
- Admission Application Support

T.A.P.

Transfer Achievement Program Support & Assistance to Under-Represented Students Who Plan to Transfer

- **Transfer Academy**
aka T.A.G
Guaranteed Admission/Transfer Admissions Guarantee Program



sbcc.edu/transfercenter/



TUTORIAL CENTER (FREE TUTORING)

Coordinates the hiring and training of tutors across the campus.

- Find a Tutor
- Tutorial Center
- Writing Center
- Become a Tutor
- Tutoring Locations
- Tutor Info
- Learning Skills Workshops
- Writing Skills Workshops



sbcc.edu/clrc/tutorial_center/



**FORMERLY KNOWN AS
TIFFANY'S CLOSET
LOVE'S CLOSET
(FREE CLOTHING)**

This program is currently not operating due to current pandemic protocols in place in our county.

For more information:

Roxane Byrne

Interim Coordinator of Equity, Diversity, and Cultural Competency

rmbyrne@sbcc.edu



sbcc.edu/equity/



VETERANS SUPPORT PROGRAM

Provides information & assistance to veterans and dependents of veterans eligible for Veterans Educational Assistance.

- SBCC Veteran Resources
- Post 9/11 GI Bill Info
- Apply for VA Benefits
- Work-study for Veterans and Dependents
- Processing of Veterans Educational Assistance Benefits
- Veterans Tutorial Assistance
- Referrals to Off-Campus Services



sbcc.edu/veteranssupport/