Let’s go VAQUEROS!

2020–2021 STUDENT SERVICES SYLLABUS

WE KNOW THIS YEAR LOOKS DIFFERENT, BUT WE’VE GOT YOU AND YOU’VE GOT THIS!

721 Cliff Drive Santa Barbara, CA 93109
Phone: (805) 965-0581
Website: sbcc.edu
The following is an alphabetical list of the Student Services available at SBCC.

Check each program's webpage for details on how services are being offered remotely/virtually because of implemented Coronavirus (COVID-19) prevention protocols.

Remember that your college staff and faculty want you to succeed. When you need help, please ask for it.
### Academic Counseling Center
Assists students in planning/achieving their academic goals.
- Develop Individualized SEP/Student Education Plans
- Counseling Appointments via Starfish
- Class Planning Sessions
- Educate Students on SBCC and Transfer Requirements
- Assist Students to Plan and Achieve Academic Goals
- Counsel Students on Success Strategies

[SBCC Counseling Center](http://sbcc.edu/counselingcenter/)

### Admissions and Records
Processes and maintains records and transactions of student registration, and official academic records.
- Student Applications & Student Data Change
- Incoming Transcripts
- Residency & Residency Reclassification
- Athletic Eligibility
- Degree/Certificate Applications & Diplomas
- Enrollment Verification’s
- Audit Requests
- Academic Renewal
- Student Petitions
- Pass/No Pass & Independent Study Contracts

[SBCC Admissions](http://sbcc.edu/admissions/)

### Articulation Office
Evaluates courses to determine whether a particular course offered at SBCC is comparable to, or acceptable in lieu of, a corresponding course at a particular CSU or UC campus.
- IGETC Certification
- Verification of Intent to Earn ADT (Associate Degree for Transfer) – CSU
- CSU GE (General Education) Certification
- International Baccalaureate Examination Program

[Articulation SBCC](http://articulation.sbcc.edu/)

### Assist (Transfer Information)
The official transfer and articulation system for California’s public colleges and universities.
- Transferability Lists
- Major Exploration
- Articulation Agreements
- See Courses That Transfer to CSU’s
- See Courses That Transfer to UC’s
- See Courses That Satisfy IGETC Areas
- See Courses That Satisfy CSU GE-Breadth Areas

[ASSIST](http://assist.org/)

### Campus Store
Provides course materials, supplies, and merchandise.
- Textbooks
- Supplies
- Backpacks/Totes
- Apparel
- Food/Drinkware
- Gifts
- Graduation Supplies/Gifts
- Starbucks
- Campus Card

[SBCC Bookstore](http://sbcc.edu/bookstore/)

### Canvas
Web-based software that is used to manage digital learning.
- Pipeline Login Support
- Canvas Technical Support
- Canvas Student Tutorials
- Canvas Guides
- Proctorio Support
- Zoom Support

[SBCC Canvas](http://sbcc.edu/distanceeducation/)

### Career Center
Provides career development resources.
- Explore Majors
- Career Exploration
- Jobs and Internships
- Volunteering Opportunities
- Work Experience Credit
- Career Workshops
- Job Search and Resume Support

[SBCC Career Center](http://sbcc.edu/careercenter/)

### Cashiers Office
Collects money due to SBCC.
- Pay Your Bill
- Payment Plans
- Third Party Programs
- 529/College Savings Plans
- Student Account Holds
- IRS Form 1098-T
- Refunds
- Parking Permit Assistance

[SBCC Cashiers Office](http://sbcc.edu/fiscalservices/cashier/)
Computer Labs
Provides computer resources for student use.
- Computer Lab Hours
- Computer Lab Locations
- Virtual Computer Labs
- Wireless Access
- Mobile Printing Information
- Assistive Technology

sbcc.edu/computerresources/

Daca
(Dreamer support)
AB540/Undocumented and Dream Act Scholars Student Support.
- AB540 Student Information
- SBCC Dreamer Resources
- External Dreamer Resources
- DACA Updates
- Financial Aid Opportunities for AB540 Students

sbcc.edu/admissions/dreamer.php

DSPS
Disability Services and Programs for Students
Ensures educational access for students with disabilities.
- Apply for DSPS Services
- Learning Disability Assessments
- Instructional Support
- Adaptive Equipment
- Testing/Proctoring Services
- Disability Resources

sbcc.edu/dspss/

EOPS/CARE/CalWORKS
Program for financially and academically disadvantaged students.
(Must meet eligibility requirements)
- CARE/Single Parent Program
- Guardian Scholars Program
- CalWORKS Program
- Academic Services
- Career Services
- Computer Lab
- Tutoring Lab
- Cultural Events and Activities

sbcc.edu/eopscare/

Enrollment Services
Provides outreach, onboarding, and retention support services.
- Steps to Enrollment Support and Guidance
- SBCC Orientation
- Local High School Outreach
- Campus Tours
- Vaquero Access Days
- Vaquero Resource Days
- Vaquero Welcome
- SBCC Interest Inquiries

sbcc.edu/enrollmentservices/

Equity, Diversity, and Cultural Competency and UMOJA
Provides a safe and brave space for students of color, women, LGBT+, and other marginalized students on campus.
- Campus and Community Resources
- Events
- CESJ Peer Mentors
- Workshops and Presentations and Recordings

UMOJA
Resource dedicated to enhancing the cultural and educational experiences of African American and other students.
- Multitude of programming designed from an Afro-centric perspective.

sbcc.edu/equity/

Financial Aid
Support with applying and receiving funding that is available to college students.
- FAFSA
- CalGrant
- CCPG California College Promise Grant (formerly known as the BOG Waiver)
- Scholarships
- Federal Work Study
- Loans
- Emergency Grants
- Financial Aid Appeals
- Selective Service Information

sbcc.edu/financialaid/

Food Pantry
(Free Food)
Provides food to all SBCC students, staff, and faculty experiencing food insecurity or hunger.
- Food Items Free of Charge
- Food Share Events
Unlimited Fresh Produce

sbcc.edu/foodpantry.php

sbcc.edu/dsps/

sbcc.edu/eopscare/
Food Services
Provides dining and food service options on campus.
- West Cafeteria
- East Cafeteria
- JSB Cafe
- Gourmet Dining Room
- Luria Library Coffee Cart (aka The Buzz Shack)
- Campus Center Coffee Cart
- Campus Vending Machines

sbcc.edu/dining/

Guardian scholars
Supports former foster youth in their efforts to gain a college education.
- SBCC Interest Inquiries
- Connections to Success (Mentoring Program)
- Housing Assistance (Local Housing Partnership)
- Tutoring and Computer Labs
- School Supplies
- Resources On Campus
- Resources Off Campus

sbcc.edu/guardianscholars/

Health and Wellness
Aids students in the management of their healthcare while at SBCC.
- Medical Services
- Ask A Nurse
- Insurance Enrollment & Campus Accident Insurance
- Individual & Group Counseling
- The Anchor (Substance Abuse Counseling & Education)
- Smoking Cessation Program
- At-Risk Training
- Mental Health (Resources and Referrals)
- The Well (Wellness and Self-Care Center)

sbcc.edu/healthservices/

Housing
Assists students in finding a place to live.
- Housing Information
  - Types of housing
  - Location
  - Budget
- Neighborhood Info and Maps
- Transportation/Parking Info
- Housing Resources
- Rental Housing Mediation Task Force
- Roommate Contract
- Roommate Questionnaire
- Dorm Style Living Info

sbcc.edu/housing/

Library
A vital and active center of student learning on SBCC’s campus.
- Chromebooks and Hotspots
- Ask a Librarian Live Chat
- Textbooks/Reserves
- A-Z Databases
- A-Z Periodicals
- Research Guides
- Citation Guides
- Group Study Rooms
- Computers & Wifi
- Printing, Scanning, and Photocopying
- Special Events

sbcc.edu/library/about_luria_library.php

Math Lab
Math Lab and Tutoring Center located in the LRC.
- Math Tutoring
- Calculators and Software
- Computer Resources
- Directed Learning Activities
- Worksheets
- Workshops

sbcc.edu/mathematics/mathlab/index.php

Parking
Provides staff and students with parking information.
- Parking and Traffic Info
- Parking Permits
- Parking Lot Info
- Pay or Contest a Citation
- Security Escort
- Medical Tram
- Emergency Phones
- Car Safety Tips

sbcc.edu/security/parking_traffic_info.php
**Pipeline Support**
Assists with troubleshooting Pipeline.
- Pipeline Login Assistance
- Username and Password Retrieval Info
- Disabled Pipeline Account Support
- Pipeline Security Question Reset Assistance
- "No Records Found" Info
- "Approved ID" Info
- WiFi Troubleshooting Guide

[link](sbcc.edu/support/pipelineloginhelp.php)

**Placement (aka assessment)**
Facilitates placement in Math, English, and ESL Courses.
- Math and English Placement
- Multiple Measures Info
- Spanish Language Assessment
- ESL Assessment
- OER Test Proctoring
- High School Data Form
- Alternatives to Testing (see website for list of alternatives)
- Ability to Benefit

[link](sbcc.edu/assessmentcenter/)

**Pre req/transcript Evaluation Office**
Executes Prerequisite Clearance Requests, AP Test Score Evaluations, and Transcript Evaluations.
- How to Clear a Corequisite
- Evaluation of Coursework
- Transcript Evaluation
- International Transcript Evaluation
- External Math & English Coursework Evaluation
- Advanced Placement (AP) Test Score Submission

[link](sbcc.edu/teo/prereqclearance.php)

**Safety and Emergency Services (aka Security)**
Promotes a secure campus for students, staff, and visitors.
- Campus Safety
- Emergency Response
- Parking and Traffic Enforcement
- Being Safe/Safety Tips
- Animals on Campus Info
- Smoking on Campus Info
- Report a Concern
- Alert U
- Lost & Found

[link](sbcc.edu/security/)

**SBCC Commute**
Promotes sustainable modes of transportation in our community.
- Campus Commuter Resources
- SBCC Transportation Map
- Sustainable Modes of Transportation Info
- Do-It-Yourself Bike Shop
- Bike Routes to SBCC Info
- SBCC Shower Facility Info
- Skateboard Parking Info
- Electric Vehicle Parking on Campus Info

[link](sbcc.edu/sustainability/sbcccommute.php)

**Starfish**
An online environment used to facilitate programs to improve student success.
- Find/Contact/Make an Appointment With Your Academic Counselor
- Starfish Early Alert
- Access to SEP’s (Student Education Plans)
- Access To Success Network
- Starfish Student Support
- Sign Up for Text Message Appointment Reminders and Notifications

[link](sbcc.edu/starfish/)

**Student Jobs and Internships**
Provides information about employment and internships available to SBCC students.
- SBCC Job Connection Jobs Database
- On-Campus Job Fairs
- On-Campus Recruiters
- Job & Internship Resources
- Networking Resources
- Resume and Interview Support
- How to Find an Internship
- On and Off-Campus Job Opening Info

[link](sbcc.edu/employment/student_employment.php)

**Student Legal Center**
Dispenses confidential legal information and education from an attorney to students.
- Confidential Legal Advice
- Confidential Legal Resources
- Confidential Referrals
- Confidential Support
- Multiple Areas of Law Covered

[link](sbcc.edu/studentservices/studentlegalcenter.php)
Love's Closet

Facilitation of ordering and submission of official transcripts.

- Order Transcripts
- Check Order Status
- Fee and Delivery Option Info
- Customer Service Contacts

Veteran Support Program

Provides information and assistance to veterans, and dependents of veterans, eligible for Veterans Educational Assistance.

- SBCC Veteran Resources
- Post 9/11 GI Bill Info
- Apply for VA Benefits
- Work-study for Veterans and Dependents
- Processing of Veterans Educational Assistance Benefits
- Veterans Tutorial Assistance
- Referrals to Off-Campus Services