Overview for Students

Your Student Success Network
- Online appointment scheduling with your primary academic counselor.
- Contact information for your current instructors, your primary academic counselor, and other faculty or staff in your student support network.

Feedback from Your Current Instructors
*Five Flags alert you to behaviors that do not support your success*
- Attendance Concern
- Low Scores
- Missing Assignments
- Suggestion to Improve Performance
- In Danger of Failing
  *(This flag is also sent to your Academic Counselor or special program advisor who will contact you to come in and make a plan about how to respond to this possibility of not passing one of your courses.)*

*Four Kudos recognize your accomplishments in class*
- Keep Up the Good Work
- Outstanding Academic Performance
- Outstanding Performance
- Showing Improvement

*Six Referrals direct you to seek the help you need*
- Academic Counseling
- Drop-In Tutoring
- EOPS
- Gateway Tutor Referral
- Math Lab
- Writing Center

How to Access Starfish
- From Pipeline: see the Starfish link at the top of the homepage or go to Students \(\rightarrow\) Student Resources \(\rightarrow\) Starfish Early Alert. The link is on the left, near the bottom. (See screenshots below.)
- It is easy to configure your settings in Starfish so that you may receive text messages if a faculty member raises a flag or kudos in one of your classes. (See screenshots below.)
To Access Starfish Via Pipeline:
Starfish Link at the top or Student drop down

See “Starfish Early Alert”:

To Receive Starfish Notifications Via Text:
Home → Your Name → Edit Your Profile
Find the email address for your cell phone carrier and click on it in this screen: