Any student who believes s/he has grounds for a grievance shall make an attempt in good faith to resolve the problems with a faculty, staff or administrator who is the source of the complaint. If the resolution is not attained, the student should follow the chart as appropriate.

1. **STUDENT**
2. **FACULTY MEMBER** → Resolution
   - No Resolution
3. **DEPARTMENT CHAIR** → Resolution
   - No Resolution
4. **AREA DEAN** → Resolution
   - No Resolution
5. **EXECUTIVE VICE PRESIDENT EDUCATIONAL PROGRAMS**
   - HEARING
     - If cause if found, hearing is held and recommendations are forwarded.
     - Appeal → **PRESIDENT**
6. **GOVERNING BOARD**
   - Recommendations from Hearing Committee accepted, rejected or modified. The President makes and implements the final decisions.
   - Appeal → The Governing Board's actions shall be final and binding on all parties.