Accessing NetTutor
Virtual Tutorial Assistance
Steps 1 and 2

Step 1:
Sign into your SBCC Pipeline Account at the SBCC PIPELINE LOGIN

Step 2:
Select the Canvas icon in the navigation menu at the top of the page.
Step 3:
The Canvas Dashboard will display all the courses you are enrolled in. Select the course for which you want to receive tutorial support.
Step 4:
Once in the Canvas course, select “NetTutor” from the course menu options at the left side of the page.
Step 5:
A list of **Subjects** will appear.
Select a Subject to start a tutoring session for that subject.

Scroll down the page to view all available Subjects.
Step 6:  
After choosing a **Subject**, a list of types of tutoring options will appear:
Description of Tutoring Options

Meet with a Tutor in a Live Session – This will take you to a live tutor

Ask a Tutor a Question – This will allow you to leave a question with a tutor, then you will receive an answer through an email at a later time

Your Live Tutor Locker – This will allow you to look back at previous sessions you had with NetTutor

Drop off Your Paper for Review – This option comes up if you choose from the topics the “Online Writing Lab” topic. Get help with your papers and essays (takes about 48 hours for a review to be returned to you)
Step 7: After choosing a tutoring option, you will see a screen that tells your estimated wait time.
While you wait for the tutor

You can watch a video on “How to ask a tutor a question in NetTutor”.

A “cowbell” sound will ring (and visual bell will display) when the tutor is ready for you.

The Chat window will appear and you may begin your tutoring session.
Videos

How to use NetTutor

Uploading a paper in NetTutor