(for some programs) are included in the program cost. Limited scholarships, grants, loans and other financial aid are available for those students who qualify. Additional information about these programs is available from the Study Abroad Office, located in the International Education Center, Room 1, (805) 965-0581, ext. 2494, or www.sbcc.edu/studyabroad.

Classes on High School Campuses
Some courses are currently offered on local high school campuses. Contact counselors at individual high school sites for courses available, or contact the SBCC Dual Enrollment Director at (805) 898-8174.

Distance Education
Online courses provide excellent opportunities for students to pursue their educational goals with time and place flexibility. These courses are offered over the Internet and should not require on-campus attendance. Online courses comprise equivalent content and satisfy the same academic requirements as their on-campus counterparts.

Online Student Success
Online courses are rigorous and require a clear commitment. You will need to be motivated, well-organized, and on-task to succeed in this mode of learning. Check the online course descriptions at www.sbcc.edu/distanceeducation/onlinecourses.php for information about making initial contact with the instructor. We strongly encourage you to take the Distance Education Orientation to determine whether you are ready to take an online course and to help you prepare for distance learning. You can find this at www.sbcc.edu/distanceeducation/orientation_distance_ed.php.

On-Campus Attendance
Although fully online courses do not require specific time-and-place commitments, some partially-online (hybrid) courses require varying levels of on-campus attendance, as determined by the instructor:
- Fully online courses require no on-campus meetings or exams but may require students to take proctored exams. These can be accomplished via virtual proctoring or approved in-person arrangements with the instructor.
- Partially online courses may require attendance at on-campus orientations and exams, or have regular meeting times.

Check the online course descriptions at www.sbcc.edu/distanceeducation/onlinecourses.php for information on each section’s attendance requirements.

Fully Online Programs
The following online degrees and certificates are offered completely online:
- Access SQL Professional (SCA)
- Anthropology (AA)
- Administration of Justice for Transfer (AS-T)
- Administration of Justice:
  - Legal Studies Emphasis (AS, C)
- Applied Photography (AA, C)
- Business Communications (SCA)
- Cancer Information Management (AS, C)
- Communication: Communication Science Emphasis (AA)
- Computer Information Systems (AS)
- Computer Information Systems: Emphasis in System Administration (AS)
- Computer Proficiency Online (SCA)
- Film and Media Studies (AA)
- Graphic Design and Photography:
  - Graphic Design Concentration (AA)
- Global Studies (AA)
- Health Information Technology (AS)
- Help Desk and Desktop Support Level 1 (SCA)
- Information Design (SCA)
- Information Technology Management (SCA)
- International Business (AA, C)
- International Marketing Communication (SCA)
- Introduction to Graphic Design (C)
- Liberal Arts and Sciences:
  - Art and Humanities Emphasis (AA)
- Liberal Arts and Sciences:
  - Science and Math Emphasis (AA)
- Liberal Arts and Sciences:
  - Social and Behavioral Science Emphasis (AA)
- Marketing (AA, C)
- Medical Coding Specialist (C)
- Microsoft Office Development (SCA)
- Natural History (AA)
- Photo Design (SCA)
- Photo Design - Advanced (SCA)
- Political Science for Transfer (AA-T)
- Spanish for Transfer (AA-T)
- Technical Writing (SCA)
- Web Marketing and Media Design (SCA)

Technical Requirements
In order to log on to course websites, all students taking online courses must have access to a computer/mobile...
device with an Internet connection and a recommended Web browser. Information on specific requirements is located at www.sbcc.edu/distanceeducation. Note: that Modern Languages courses may require that a student use a computer/mobile device with sound capabilities. We strongly encourage you to take the assessment to determine whether you are ready to take an online course. You can find this at www.sbcc.edu/distanceeducation/orientation_distance_ed.php.

**Support for Classes**

While taking online classes, students will be able to seek support from several sources. Technical assistance is available through Student Technical Support at (805) 965-0581 ext. 2949 or online@sbcc.edu and at www.sbcc.edu/support/contact/. Accessibility assistance for disabled students is available through Disabled Student Programs/Services (DSPS) at www.sbcc.edu/dsp. Find additional student services embedded in Moodle and Canvas, the college’s authorized learning management systems.

**Additional Information**

[www.sbcc.edu/distanceeducation](http://www.sbcc.edu/distanceeducation)

This site includes information on the advantages of distance learning, links to the locations of each semester’s online courses, lists the fully online programs and degrees, links directly to student technical support, provides frequently asked questions (FAQ), links directly to the campus portal, details steps to enrollment, includes comprehensive information on preparation for Distance Education, details technical requirements, provides information on how to start a course, lists important dates, includes information on library services for Distance Education students, details policies and procedures, provides up-to-date information on state authorization of Distance Education and more. Course schedules, technical requirements and registration information can be found at www.sbcc.edu/distanceeducation/index.php. For support: (805) 965-0581, ext. 2949 or online@sbcc.edu.

**State Authorization of Distance Education Outside of California**

If you are a Santa Barbara City College student (or prospective student) who will not reside in California while enrolled in Distance Education courses at Santa Barbara City College, be aware of the following information:

Santa Barbara City College delivers online education programs and courses throughout the United States and internationally, and its online offerings continue to expand. All programs have been approved by the California Community Colleges Chancellor’s Office.

Many states have prescribed an “authorization” process for out-of-state institutions delivering online programs to its state residents. States are attempting through these processes to ensure quality postsecondary education, to preserve the integrity of an academic degree and to instill greater consumer protection for their student citizens.

Authorization (sometimes referred to as “registration,” “licensure,” “approval,” etc.) indicates that certain minimum standards have been met by the institution under the laws and regulations of that state. Authorization does not constitute an endorsement of any institution, course or degree program. Credits earned at an institution do not necessarily transfer to all other institutions.

Santa Barbara City College has taken steps to protect its students and operations nationwide. The institution has been granted authorizations, exemptions and waivers from many states. In other states, Santa Barbara City College can operate without such authorization because the state’s laws do not pertain to a public institution, to an accredited institution or to the college’s activities in that state. We advise students residing in states in which Santa Barbara City College is not approved to offer distance education not to enroll in Distance Education classes at Santa Barbara City College. See [www.sbcc.edu/distanceeducation/stateauthorization.php](http://www.sbcc.edu/distanceeducation/stateauthorization.php) for a complete list of states in which Santa Barbara City College is approved to offer Distance Education.

**Complaints about a Santa Barbara City College Online Course?**

If you are a student who wishes to complain about a Santa Barbara City College course delivered via Distance Education, consider contacting your instructor. If you are unable to resolve your complaint through the instructor, contact the department chair. If you are unable to resolve your complaint through the department chair, contact Kenley Neufeld, the Dean for Distance Education at neufeld@sbcc.edu. If you are unable to resolve your complaint through the dean, contact the Executive Vice President of Educational Programs.

If you are unable to resolve your complaint at any of these levels, consider contacting the Accrediting Commission for Community and Junior Colleges/ Western Association of Schools and Colleges at 10 Commercial Boulevard, Suite 204, Novato, CA 94949, (415) 506-0234, accjc@accjc.org.