Learning Support Services

Whether you need access to computers for class work, tutorial assistance, or self-paced instruction in learning skills or basic computer skills, Learning Support Services in the Cartwright Learning Resources Center will assist you. We also house the multimedia library for the campus.

We provide high-quality CRLA-certified tutor training to those students working as academic or computer-support tutors. (See TUT 199 in the Class Schedule).

The LSS has a website, www.sbcc.edu/learningresources, or you may click on the “Student Services” button on the SBCC home page. The website is an excellent resource, with maps and schedules, supplemental instructional materials, and many links to services on and off campus that assist students and faculty with their learning support needs.

The Cartwright Learning Resources Center, home of Learning Support Services, is open Monday through Thursday, 8 a.m. to 8 p.m., on Fridays, from 8 a.m. to 4 p.m., and on Saturdays, from 9 a.m. to 5 p.m. Summer Session hours are 8 a.m. to 4 p.m., Monday through Friday. Call ext. 2670 for information.

Faculty & Staff
Dr. Jerry Pike, Director of LSS (LRC-123, ext. 2673)
Nina Mahaffey, LSS Supervisor (LRC-109, ext. 2666)
Janice Chase, LSS Principal Clerk & Evening Supervisor (LRC-115, ext. 2669)
Donna Waggoner, Tutorial Center Coordinator (LRC-121, ext. 2667)
Karen Shannon, LSS Lab Teaching Assistant (LRC-110, ext. 2672)
Therese Schweidler, LSS Lab Teaching Assistant (LRC-110, ext. 2658)
Nicole Biergiel, Lab Teaching Asst., Writing Center (LRC-122, ext. 2671)
Lisa Danhi, Lab Teaching Asst., Writing Center (LRC-122, ext. 2671)

Course Descriptions

Tutorial

TUT 199 — Tutor Training (0.75-1) F, S — CSU
Skills Advisories: Eligibility for ENG 110 or ENG 110H.
Limitation on Enrollment: Must have faculty sponsorship.
Two hours per week for five weeks, totaling 10 hours per semester, and 15 to 25 lab hours per semester.
Requires faculty sponsorship of tutors so they are linked to classroom instruction. Tutors receive instruction in learning styles, communication skills, problem-solving strategies, teaching strategies, student services (to make appropriate referrals), campus policies, etc. Course is certified by the California Reading and Learning Association, which is recognized internationally. Graded Credit/No Credit.

LSS Service Areas

Tutorial Center: Coordinating a large number of tutorial services — including small group and individual tutoring sessions for the general student population.
Learning Assistance Center: Providing a multimedia library for a variety of subjects, including those with “plus one hour” classes, as well as materials for the ANTH 121-126 classes.
Tutorial Lab: Providing tutoring in a wide variety of subjects, one-to-one or in small groups.
Writing Center: Offering assistance with pre-writing organization, thesis and content development and general sentence-level mechanics, as well as online support through the OWL (online writing lab), available via the LSS website.
Computer Commons: Providing general access to academic computer applications, including course-specific software and word processing.
Computer-Assisted Instructional (CAI) Labs: Supporting in-class use of instructional technology.